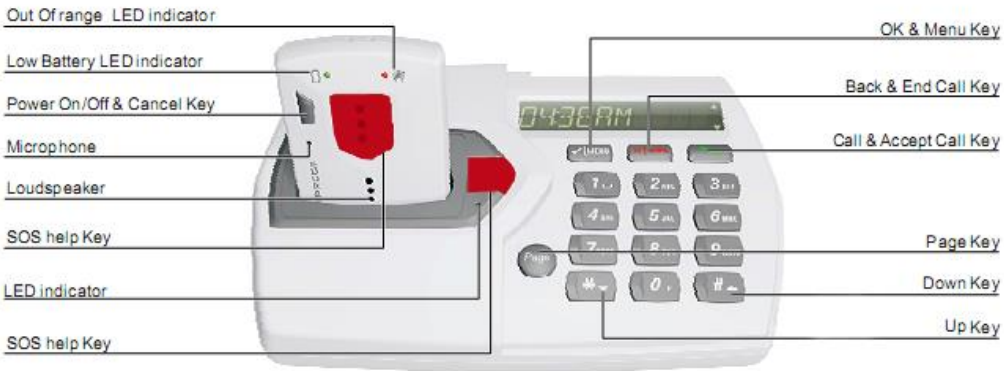
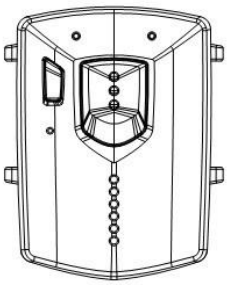
User Manual

SOS PENDANT PHONE WITH MAN DOWN PENDANT

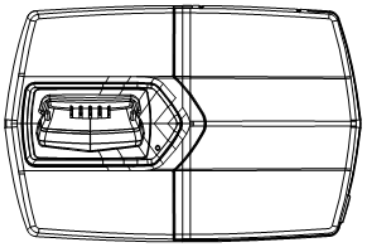
Overview



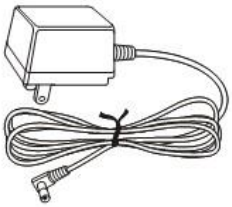
Contents of the PENDANT Kit:



Pendant



Base Unit



AC Adapter

Lanyard

Phone Cord

Connecting the Base Unit

1. Place the base station on a stable surface location near the telephone line socket and electricity socket. (see fig.1)

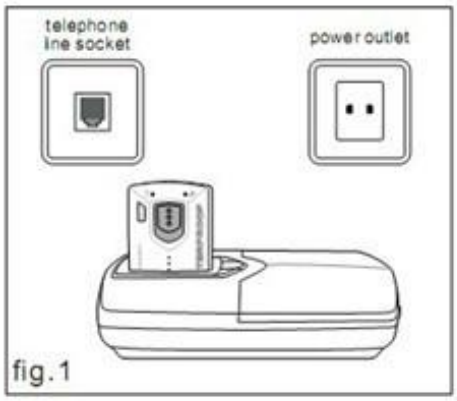


fig.1

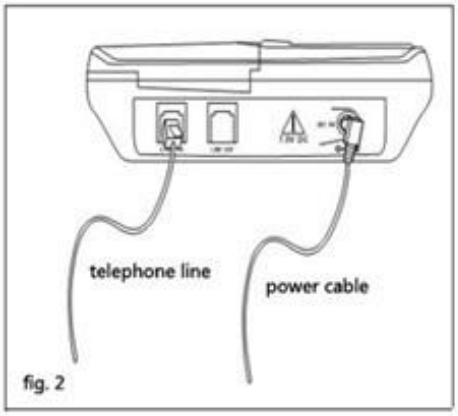
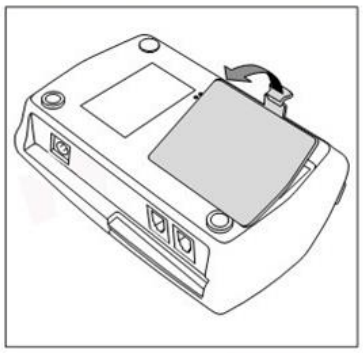


fig. 2

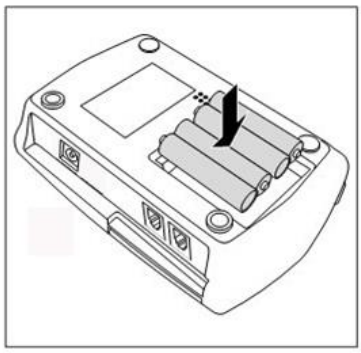
2. Connect the telephone line and power cable to their corresponding connectors at the back of the base station marked **LINE IN** and **DC IN**. (see fig.2)
3. Connect the other end of the telephone line and power cable to their respective socket.

Installing the backup Batteries (optional)

1. Remove the battery cover at the bottom of the base station.

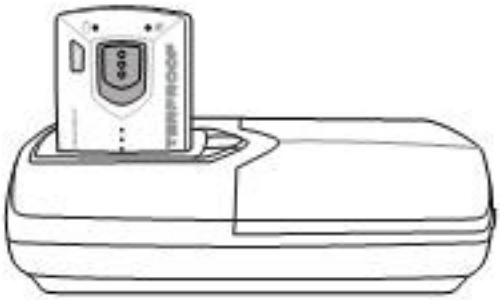


2. Insert 4 *1.2VAAA rechargeable batteries as figure



Note: *charge* batteries *for at least 12 hours before first use.*

Pendant charging



Note: charge pendant for at least 12 hours before first use.

Navigating in the Menu

1. Press MENU key in standby mode to go to the main menu.
2. Press * or # key in the main menu to select the desired menu.
3. Press ×| key takes you back to the previous menu from any menu, long press this key can return to standby screen directly.
4. Press key make a call and accept call. Press ×| to cancel the call.

Switching the device ON/OFF

A. Press and hold CANCEL key for 6 seconds on the front of the pendant to switch on. You can hear “power on” or “power off”.

B. Put the pendant on the base for 6 seconds, the pendant can switch on automatically. You can hear “power on”.

Menu

DATE + TIME

SET DATE

Go to **“Menu” → “DATE + TIME” → “SET DATE”**.

Enter date value then press MENU key to save.

SET TIME

Go to **“Menu” → “DATE + TIME” → “SET TIME”**.

Enter time value then press key to save.

DATE FORMAT

Go to **“Menu” → “DATE + TIME” → “DATE FORMAT”**.

You can change the display date format: DD-MM or MM-DD then press key to save.

TIME FORMAT

Go to **“Menu” → “DATE + TIME” → “TIME FORMAT”**.

You can change the display time format: 24 Hours or 12 Hours then press key to save, default is 24 Hours.
Note: If you set date format is 12 Hours, on idle screen will display “AM” and “PM”.

SOS NUMBERS

If you register for the two pendants, there are two options can select (PENDANT1 and PENDANT 2), select your desired pendant to set.

PENDANT 1 / PENDANT 2

LIST

Go to **“Menu” → “SOS NUMBERS” → “LIST”**.

Press or key until the desired phone number appears and press key to view.

EDIT

Go to **“Menu” → “SOS NUMBERS” → “EDIT”**.

You can save 3 SOS call numbers. These numbers, previously saved in order of sequence, will be automatically dialed in an emergency when you pressed “SOS key”.

Press or key until the desired SOS call number appears, then enter correct phone number and press key to save.

DELETE ALL

Go to **“Menu” → “SOS NUMBERS” → “DELETE ALL”**.

You can delete all SOS call numbers, when you press this, “CONFIRM?” appears, press key to delete.

If all SOS numbers are deleted, “SET P1 SOS” or “SET P2 SOS” will be displayed on the screen.

Note: SOS NUMBERS default is “EMPTY”.

SOS MODE

REACH ONE

Go to “Menu” → “SOS MODE” → “REACH ONE” then press key to save.

When this option is selected, SOS call will stop when any one of the SOS calling number is successfully connected.

REACH ALL

Go to “Menu” → “SOS MODE” → “REACH ALL” then press key to save.

When this option is selected, SOS call will stop when ALL the saved SOS calling number is successfully connected.

DETECT ACK

ON

Go to **“Menu” → “DETECT ACK” → “ON”** then press key to save.

When make a SOS call and the call is picked up, the receiving party can hear: “This is a SOS call, to continue a call, press # key now”, the receiving party shall press the “#” key within the voice prompt 5 cycles. Otherwise, the corresponding call is considered as un-successful. The call will be terminated at the voice prompt 5 cycles and the system will continue to the next call.

OFF

Go to **“Menu” → “DETECT ACK” → “OFF”** then press key to save.

When this option is selected, the system will not differentiate if the call is picked up by answering machine or voice mail. All answered call is considered as successful call.

CONTINUE SOS CALL

ON

Go to **“Menu” → “CONTINUE SOS CALL” → “ON”** then press key to save.

During SOS mode, whether the mode is in REACH ONE or REACH ALL, the calling cycle will continue until REACH ONE/REACH ALL is successfully connected.

OFF

Go to **“Menu” → “CONTINUE SOS CALL” → “OFF”** then press key to save.

During SOS mode, whether the mode is in REACH ONE or REACH ALL , the maximum SOS calling cycle is 10 times if there is no successful connected call.

ANSWER CALL

ON

Go to **“Menu”** → **“ANSWER CALL”** → **“ON”** then press key to save.

When this option is selected, there is incoming ring tone for the pendant and end user can press the SOS HELP Key to pick up any incoming call.

OFF

Go to **“Menu”** → **“ANSWER CALL”** → **“OFF”** then press key to save.

When this option is selected, there is no incoming ring tone for the pendant.

PILL ALARM

If you register for the two pendants, there are two options can select (PENDANT1 and PENDANT 2), select your desired pendant to set.

PENDANT 1 / PENDANT 2

SET

1. Go to **“Menu”** → **“PILL ALARM”** → **“SET”** → “START”

Enter you desired time and press key to save.

2. Go to **“Menu”** → **“PILL ALARM”** → **“SET”** → “DURATION”

Enter you desired duration time and press key to save.

3. Go to **“Menu”** → **“PILL ALARM”** → **“SET”** → “TIMES/DAY”

Enter you desired prompt times and press key to save.

4. Go to **“Menu”** → **“PILL ALARM”** → **“SET”** → “REPEAT”

You can select turn on or turn off this function then press key to confirm.

This is an alarm reminder for taking medication. For example, if you set “Start at 9am, Duration is 4 hours, 4 times/day, Repeat is ON”, then you will hear the voice prompt “Please take medication now” at 9am, 1pm,5pm,9pm. Since Repeat is ON, so this alarm will be repeated every day.

End user can press key to cancel the announced pills alarm.

CLEAR

1. Go to **“Menu” → “PILL ALARM” → “CLEAR”**

Press

key to confirm it, you can clear the alarm all of your settings.

ALARM

If you register for the two pendants, there are two options can select (PENDANT1 and PENDANT 2), select your desired pendant to set.

PENDANT 1 / PENDANT 2

SET

1. Go to **“Menu” → “ALARM” → “SET”**.

Enter desired alarm time and press

key to save. When the pendant is alarm, you can press

key to cancel it.

CLEAR

1. Go to **“Menu” → “ALARM” → “CLEAR”**.

In this menu, you can press

key to clear you settings of alarm.

When the settings alarm time come, you can hear beep sound from the pendant, press

key can stop the alarm. If you don’t press

key to cancel the alarm, after about 5 minutes the alarm will repeat, total 5 times.

LANGUAGE

Go to **“Menu” → “LANGUAGE”**

There are 3 languages you can select. Press

or

key to select desired language and press

key to confirm.

DEFAULT

1. Go to **“Menu” → “DEFAULT”**

This function can restore factory settings, excluding date/time setting and SOS help number/Alarm/Pill Alarm. “CONFIRM?” appears, Press

key to confirm.

REGISTRATION

REGISTER

1. Go to **“Menu” → “REGISTRATION” →“REGISTER”**

press

key, the base screen display “PLEASE WAIT…”, at the same time you should press and hold

+ key for 3 seconds and you can hear ‘beep” tone, after a few seconds you can see “SUCCESS” on screen and you can hear “beep” tone.
If register is failed, the base screen will display “failed”, you can register again.

DEREGISTER

1. Go to **“Menu” → “DEREGISTER”**

Press

key to deregister, the base screen display “PLEASE WAIT…” , after a few seconds, you can see “PLS REGISTER” on base screen.
If deregister is failed, the base screen will display “failed”, you can deregister again.

Note: In normal mode, please do not long press the “

+ key”, because it will make the pendant not work properly. This action is only use for register menu.

Make a SOS Call

1. Press and hold the SOS button of pendant for 2 seconds to activate SOS, the speaker phone will active automatically, press

key to cancel it.
2. Long press

button of base for 2 seconds to activate SOS. The pendant speaker phone will active automatically, press

key or to cancel it.

Make a normal Call

1. Normal call can be made through the pendant and having the base keypad for dialing.
2. Press your desired number then press key, press key can cancel it.
3. Press key then press your desired number, Press key can cancel it.

Answer a call

When a call is coming, press SOS button or key to answer the call.

How to cut off line-out

The line-out modular jack is for connecting your own telephone and establishes the normal call between them. When you want to press SOS button to activate a SOS call at the same time, the SOS call will be prioritized to call out and the normal call will be cut off automatically.

Man Down

Go to **“Menu”** → **“MAN DOWN”** → “ON”

Turn on the man down function first. Once the person with device falling down, it will call preset SOS number directly after have “beep” ten times. Man down function can be cancelled with following action:

1. Press “cancel” key
2. Pendant angel changed ＞30°
3. Pendant have been moved

System check

Short press

+ key for 1 second on the pendant to start system check. You can hear “system check, please wait”.

System check including:

1. Pendant and Base connection
2. Out of range
3. line availability
4. SOS numbers

If all of above 4 items is OK, you can hear voice prompt: “All functions are ok”. If any one of system check items is failed, you can hear “system check failed”.

Paging

When

key is pressed, you can hear “BEEP” tone with the pendant. Press

key again will cancel paging.

Pendant LED status

Pendant LED indications see below:

Conditions	pendant			
	BATTERY LED	RANGE LED	Turn On	Turn Off
Charging	Red	/	1 sec	1 sec
Full charge	Green	/	Always	/
Low power	Red	/	0.5 sec	2 sec
Make a call	/	Red	Always	/
Out of range	Red	/	0.5 sec	2 sec
Page Pendant	Red	/	0.5 sec	0.5 sec

Back up battery charging indication:

If there is no back up battery installed, there shall be no icon on the base LCD.

If there is back up battery installed, Battery icon on the base LCD will scroll during charging.

If the backup battery full charged, battery icon on the base LCD will become full.

SERVICE

According to FCC regulation. This equipment which has been certified and registered by the FCC, may only be repaired by authorized person, the FCC certification may be voided. Should you encounter any problems, please call the FUTURE CALL LLC. Toll-free Customer Hotline for assistance:

1-888-934-CALL (2255) Monday - Friday between the hours of 9:00 am - 6:00 pm PST

For general inquires, you can e-mail to helpl@future-call.com or visit our website at **www.future-call.com**

FOR WARRANTY AND OUT-OF WARRANTY SERVICE:

You may call our toll-free hot line on 1-888-934-CALL (2255) 9 AM-6 PM PST or E-mail to help@future-call.com

QUESTIONS?

STOP...doesn't take unit back to the store.
LOOK...for the toll-free "help" telephone number.
LISTEN... as our experts talk you through the problem.

LIMITED WARRANTY AND SERVICE

Warrants this product to be free from defective materials or factory workmanship and will replace or repair this unit or any part thereof, except batteries, if it proves to be defective in normal use or service within 180 days from

date of original purchase. Our obligation under this warranty is the repair or replacement of the defective instrument or any part thereof, except batteries. This warranty will be considered void if unit is tampered with, improperly serviced, or subjected to misuse, negligence or accidental damage. There are no other express warranties other than those stated herein.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. TO OBTAIN SERVICE PLEASE E-MAIL US ON info@seniorcareinnovation.com OR CALL +1 (415) 7120584 (IF THE UNIT IS UNDER WARRANTY PROOF OF PURCHASE MUST BE PROVEN